Card Suite
Standard Trainings 2026

Tietoevry Training Centre
trainingcentre@tietoevry.com

tietoevry

On-site / online instructor-led trainings

In 2026 standard trainings are held:
- May and June (in English)
- September and November (in Russian)

Trainees can attend training on-site at the Tietoevry Riga office or connect online.

To apply, please submit your application at least 2 months before the training start date.

Customized training sessions are available with tailored content and/or flexible delivery at the Customer's premises. Please note that the fee for customized training is 30% higher than the standard training price.

Video trainings

Tietoevry's e-learning platform provides subscription-based access to video courses.

Pricing is based on the number of selected courses for 1 year subscription period.

The content is available anytime, anywhere, and can be accessed by an unlimited number of the Customer's employees.

To apply for the training

1. Inform your direct manager about your interest in the course.
2. Your manager should then contact the Customer Team Manager and provide the following details:
   - The course of interest
   - The number of participants
   - Preferred training dates
   - Training mode (on-site at the Tietoevry Riga office or online)

Standard Training Schedule
2026, May

___

Approach

This training is highly practical, combining:
- **Instructor-led sessions**
- **Hands-on exercises** in a dedicated Virtual Training Environment
- No customer-specific solution customizations

Participants will complete an **online certification test** at the end of the training. The certificate is valid for **2 years**.

Please note: The training may be canceled if fewer than **3 participants** register.

Delivery

- On-site at the Tietoevry Riga office
- Online
- Hybrid (some participants attend in person, others join remotely)

Registration

- Applications must be submitted **at least 2 months before the training start date**.

Early Birds Offer

Sign the training contract at least **3 months** before the training start date and receive a **10% discount** on the training fee.

A prepayment is required to confirm participation.

Generation	Domain	Training	Dates	Language	Fee EUR, Vat Excl		
					Single attendee	2-4 attendees	5+ attendees
4G	Issuing	Card Suite Issuing Management System (IMS) for Analysts and Operators	05.05.2026 1 day	English	990	1940	3990
		Card Suite Issuing Management System (IMS) for Administrators	06.05.2026 1 day	English	990	1940	3990
4G/3G	Tietoevry 3D Solution	Card Suite 3DSv2 Acquiring Solution (3DSv2 Acq) for Administrators	07-08.05.2026 2 days	English	1260	2540	5080
		Card Suite 3DSv2 Issuing Solution (3DSv2 Iss) for Administrators	11-12.05.2026 2 days	English	1260	2540	5080
4G/3G	Acquiring	Card Suite E-commerce Server and E-commerce Merchant Portal (ECOMM) for Administrators / Card Suite E-commerce Acceptor Management for Administrators	13.05.2026 1 day	English	990	1940	3990
4G	Acquiring	Card Suite Acquiring Management System (AMS) for Analysts and Operators	14-15.05.2026 2 days	English	1260	2540	5080
		Card Suite Acquiring Management System (AMS) for Administrators	18-19.05.2026 2 days	English	1260	2540	5080
	Switching and Clearing	Card Suite 4G Message Router and Acquiring System (RTPS 4G) Authorization Module for Administrators	20-21.05.2026 2 days	English	1260	2540	5080
		Card Suite Clearing and Dispute Management (CLDM 4G) for Administrators and Operators	25-26.05.2026 2 days	English	1260	2540	5080

Standard Training Schedule
2026, June

Approach

This training is highly practical, combining:
- **Instructor-led sessions**
- **Hands-on exercises** in a dedicated Virtual Training Environment
- No customer-specific solution customizations

Participants will complete an **online certification test** at the end of the training. The certificate is valid for **2 years**.

Please note: The training may be canceled if fewer than **3 participants** register.

Delivery

- On-site at the Tietoevry Riga office
- Online
- Hybrid (some participants attend in person, others join remotely)

Registration

- Applications must be submitted **at least 2 months before the training start date**.

Early Birds Offer

Sign the training contract at least **3 months** before the training start date and receive a **10% discount** on the training fee.

A prepayment is required to confirm participation.

Generation	Domain	Training	Dates	Language	Fee EUR, Vat Excl		
					Single attendee	2-4 attendees	5+ attendees
3G	Issuing	Card Suite Cards Management System 3 (CMS3) for Operators	01.06.2026 1 day	English	990	1940	3990
		Card Suite Cards Management System 3 (CMS3) for Analysts	02.06.2026 1 day	English	990	1940	3990
		Card Suite Cards Management System 3 (CMS3) for Administrators	03.06.2026 1 day	English	990	1940	3990
		Card Suite Advanced Issuer Online Fees (OFE) for Administrators and Operators	04-05.06.2026 1.5 day	English	1140	2300	4600
	Acquiring	Card Suite Merchant Processing and Clearing System (MPCS) for Administrators and Operators	08.06.2026 1 day	English	990	1940	3990
		Card Suite Electronic Bill Presentment and Payments (EBPP) for Administrators	09-10.06.2026 2 days	English	1260	2540	5080
		Card Suite ATM Management (ATM) for Administrators	11-12.06.2026 2 days	English	1260	2540	5080
	Switching	Card Suite Real Time Processing System 3G (RTPS 3G) for Administrators *	15-16.06.2026 2 days	English	1260	2540	5080
	Clearing	Card Suite Clearing and Dispute Management (CLDM 3G) for Administrators and Operators	17-18.06.2026 2 days	English	1260	2540	5080
	Fraud Management	Card Suite Fraud Management (FM) for Risk Analysts	25-27.06.2026 3 days	English	1530	3030	6050
		Card Suite Fraud Management (FM) for Administrators	19.06.2026 1 day	English	990	1940	3990

* Prerequisite: If the participant is a beginner with the product, it is mandatory to watch Tietoevry delivered video before the training.

Standard Training Schedule
2026, September

─────

Approach

This training is highly practical, combining:
- **Instructor-led sessions**
- **Hands-on exercises** in a dedicated Virtual Training Environment
- No customer-specific solution customizations

Participants will complete an **online certification test** at the end of the training. The certificate is valid for **2 years**.

Please note: The training may be canceled if fewer than **3 participants** register.

Delivery

- On-site at the Tietoevry Riga office
- Online
- Hybrid (some participants attend in person, others join remotely)

Registration

- Applications must be submitted **at least 2 months before the training start date**.

Early Birds Offer

Sign the training contract at least **3 months** before the training start date and receive a **10% discount** on the training fee.

A prepayment is required to confirm participation.

Generation	Domain	Training	Dates	Language	Fee EUR, Vat Excl		
					Single attendee	2-4 attendees	5+ attendees
4G	Issuing	Card Suite Issuing Management System (IMS) for Analysts and Operators	07.09.2026 1 day	Russian	990	1940	3990
		Card Suite Issuing Management System (IMS) for Administrators	08.09.2026 1 day	Russian	990	1940	3990
4G/3G	Tietoevry 3D Solution	Card Suite 3DSv2 Acquiring Solution (3DSv2 Acq) for Administrators	09-10.09.2026 2 days	Russian	1260	2540	5080
		Card Suite 3DSv2 Issuing Solution (3DSv2 Iss) for Administrators	14-15.09.2026 2 days	Russian	1260	2540	5080
4G/3G	Acquiring	Card Suite E-commerce Server and E-commerce Merchant Portal (ECOMM) for Administrators / Card Suite E-commerce Acceptor Management for Administrators	16.09.2026 1 day	Russian	990	1940	3990
4G	Acquiring	Card Suite Acquiring Management System (AMS) for Analysts and Operators	17-18.09.2026 2 days	Russian	1260	2540	5080
		Card Suite Acquiring Management System (AMS) for Administrators	21-22.09.2026 2 days	Russian	1260	2540	5080
	Switching and Clearing	Card Suite 4G Message Router and Acquiring System (RTPS 4G) Authorization Module for Administrators	23-24.09.2026 2 days	Russian	1260	2540	5080
		Card Suite Clearing and Dispute Management (CLDM 4G) for Administrators and Operators	28-29.09.2026 2 days	Russian	1260	2540	5080

Standard Training Schedule
2026, November

Approach

This training is highly practical, combining:
- **Instructor-led sessions**
- **Hands-on exercises** in a dedicated Virtual Training Environment
- No customer-specific solution customizations

Participants will complete an **online certification test** at the end of the training. The certificate is valid for **2 years**.

Please note: The training may be canceled if fewer than **3 participants** register.

Delivery

- On-site at the Tietoevry Riga office
- Online
- Hybrid (some participants attend in person, others join remotely)

Registration

- Applications must be submitted **at least 2 months before the training start date**.

Early Birds Offer

Sign the training contract at least **3 months** before the training start date and receive a **10% discount** on the training fee.

A prepayment is required to confirm participation.

Generation	Domain	Training	Dates	Language	Fee EUR, Vat Excl		
					Single attendee	2-4 attendees	5+ attendees
3G	Issuing	Card Suite Cards Management System 3 (CMS3) for Operators	02.11. 2026 1 day	Russian	990	1940	3990
		Card Suite Cards Management System 3 (CMS3) for Analysts	03.11. 2026 1 day	Russian	990	1940	3990
		Card Suite Cards Management System 3 (CMS3) for Administrators	04.11. 2026 1 day	Russian	990	1940	3990
		Card Suite Advanced Issuer Online Fees (OFE) for Administrators and Operators	5-6.11.2026 1.5 day	Russian	1140	2300	4600
	Acquiring	Card Suite Merchant Processing and Clearing System (MPCS) for Administrators and Operators	09.11.2026 1 day	Russian	990	1940	3990
		Card Suite Electronic Bill Presentment and Payments (EBPP) for Administrators	10-11.11.2026 2 days	Russian	1260	2540	5080
		Card Suite ATM Management (ATM) for Administrators	12-13.11.2026 2 days	Russian	1260	2540	5080
	Switching	Card Suite Real Time Processing System 3G (RTPS 3G) for Administrators *	19-20.11.2026 2 days	Russian	1260	2540	5080
	Clearing	Card Suite Clearing and Dispute Management (CLDM 3G) for Administrators and Operators	23-24.11.2026 2 days	Russian	1260	2540	5080
	Fraud Management	Card Suite Fraud Management (FM) for Risk Analysts	25-27.11.2026 3 days	Russian	1530	3030	6050
		Card Suite Fraud Management (FM) for Administrators	30.11.2026 1 day	Russian	990	1940	3990

* Prerequisite: If the participant is a beginner with the product, it is mandatory to watch Tietoevry delivered video before the training.

Customized trainings

Type of customized trainings

Tietoevry offers customized training formats tailored to the Customer's needs:
- Standard training sessions delivered exclusively for the Customer's employees
- Fully customized training programs designed according to the Customer's specific requirements
- All standard trainings can be ordered as customized sessions (e.g., with adjusted schedule, language, or format)

For questions about trainings not listed in the Standard Trainings or to discuss customized options, please contact the Training Centre.

Training approach

Customized trainings are **practical and hands-on**, including:
- Instructor-led sessions
- Access to a Virtual Training Environment for real-time practice
- Flexible program length and content based on the Customer's preferences
- Online certification test included; certificate is valid for 2 years

Delivery
- On-site at the Tietoevry Riga office
- On-site at the Customer premises
- Online
- Hybrid (some participants attend in person, others join remotely) – within one Customer only

Registration & Requirements
- Registration must be completed **at least 2 months before the training date**
- Minimal number of attendees: 3

Fee
- The cost of customized training held on business days* is 30% higher than the standard training fee listed in the Standard Trainings
- For trainings at the Customer's premises, related trainer expenses (e.g., travel, accommodation) must be covered by the Customer

Business days in Latvia

Video Training Subscription

Tietoevry's video training subscription provides flexible access to recorded content from standard training sessions.

Details

- Includes certification via online test; certificate is valid for 2 years
- Trainers are available via email to clarify questions related to the video content
- Subscription can be purchased at any time and allows unlimited user access
- Includes video overviews of the last two years' Releases at no extra cost

Please note: Access to virtual machines for hands-on practice **is not included**.

Fee

- Pricing is based on the number of selected courses for 1 year subscription period
- The number of users added to the subscription does not affect the price

Domain	Video training	Language
Overview	Introduction to Card Suite	English
	Card Suite Release Webinars	English, Russian
Issuing	Card Suite Cards Management System 3 for Administrators, Analysts and Operators	English, Russian
	Card Suite Issuing Management System for Operators	English
	Card Suite Card Security Module	English
Card Suite Core	Course on Card Suite Cryptography	English
Acquiring	Card Suite Acquiring Management System for Administrators, Analysts and Operators	English, Russian
	Card Suite ATM Management for Administrators	English, Russian
	Card Suite Acquiring POS Terminal Management	English
	Card Suite Merchant Processing & Clearing System for Administrators and Operators	English, Russian
	Card Suite Electronic Bill Presentment and Payments for Acquirers for Administrators	English, Russian
	Card Suite ECOMM Platform and Merchant Portal for Administrators	English, Russian
	Card Suite Mobile Banking for Administrators, 3G Solution	Russian
Tietoevry 3D Solution	Card Suite 3DSv2 Issuing and Acquiring Solution for Administrators	English, Russian
	Card Suite 3DSv2 Acquiring Solution for Administrators	English, Russian
Switching, Clearing	Card Suite Real Time Processing System 4G Acquiring Solution for Administrators	English, Russian
	Card Suite Real Time Processing System 3G for Administrators	English, Russian
	Card Suite Advanced Issuer Online Fees	Russian
	Card Suite Clearing & Dispute Management for Administrators	English, Russian
	Card Suite Clearing & Dispute Management for Operators	English, Russian
	Card Suite Interbank Clearing and Settlement (IBCS) for Administrators	Russian
	Card Suite Interbank Clearing and Settlement (IBCS) for Operators	Russian
Fraud Management	Card Suite Fraud Management for Administrators	English, Russian
	Card Suite Fraud Management for Risk Analysts	English, Russian
Business Process Optimisation	Card Suite Reporting Assistant for Administrators	English, Russian
	Card Suite Bank Accounting Interface for Administrators	English, Russian
	Card Suite Bank Accounting Interface for Users	English, Russian

Tietoevry

See you
in trainings!

Tietoevry Training Centre
trainingcentre@tietoevry.com

tietoevry